

09740730-120501
T0502T-05/04/60

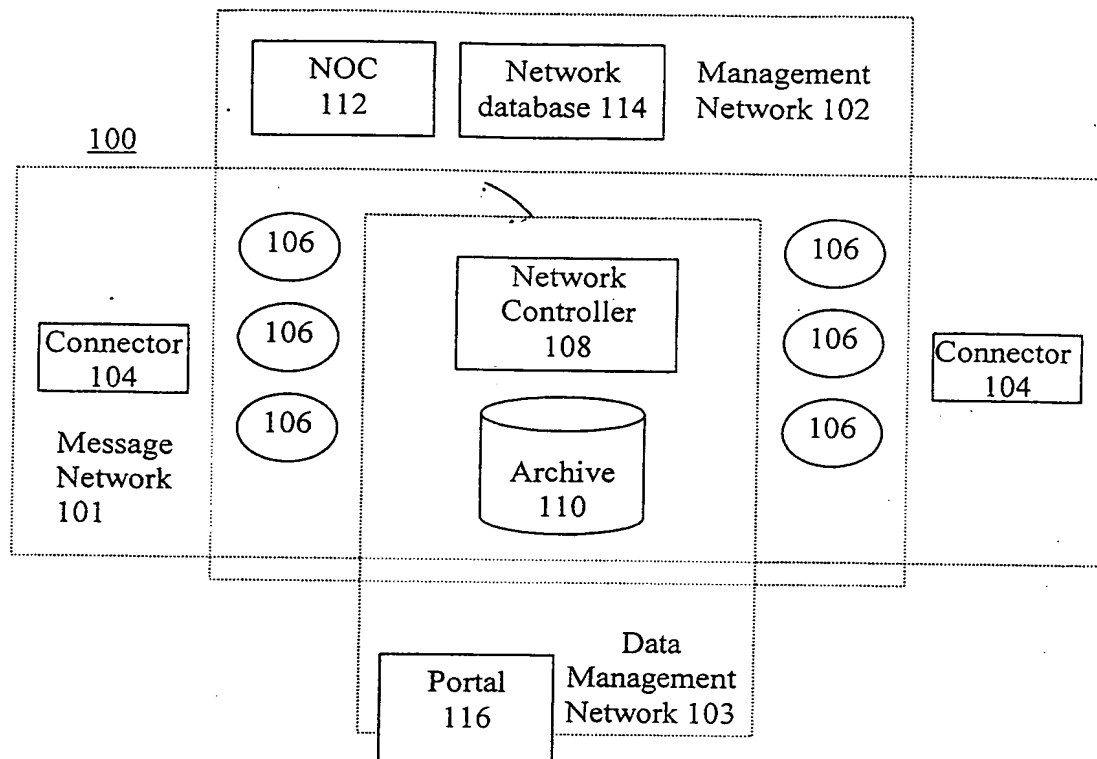


Fig. 1

P1 402	P2 404	P3 406	P4 408	P5 410	P6 412	P7 414	P8 416
-----------	-----------	-----------	-----------	-----------	-----------	-----------	-----------

Fig. 4

09740730-120501

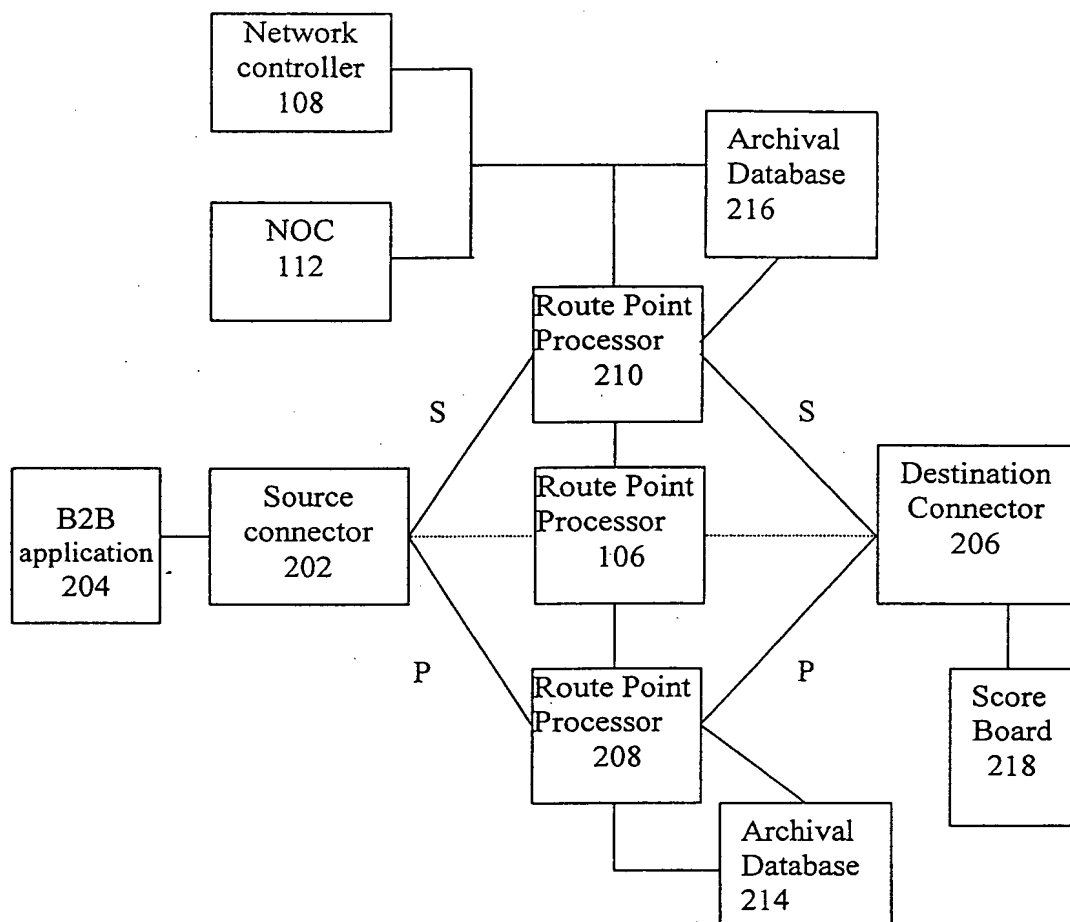


Fig. 2

FIG. 10A

Registration
Steps

1	<input type="checkbox"/>
2	<input type="checkbox"/>
3	<input type="checkbox"/>
4	<input type="checkbox"/>
5	<input type="checkbox"/>

Setting up your Slam Dunk Networks Account

1002


Step 1

Thank you for your interest in Slam Dunk Networks, Inc. Please select one of the following methods for subscribing to our service:


Step 1 - Choose Subscription methods

Select your method of registration

Subscribe Online  1004

Call 1.800.XXX.XXXX  1006

Provide your identification Code if you are a pre-approved customer

Enter id Code:  1008

Step 2 - Provide Business & Primary Contact Information

Step 3 - Choose Subscription Plan

Step 4 - Create Login for Primary Contact

Step 5 - Confirm Provided Information

Next

1010

FIG. 10A.

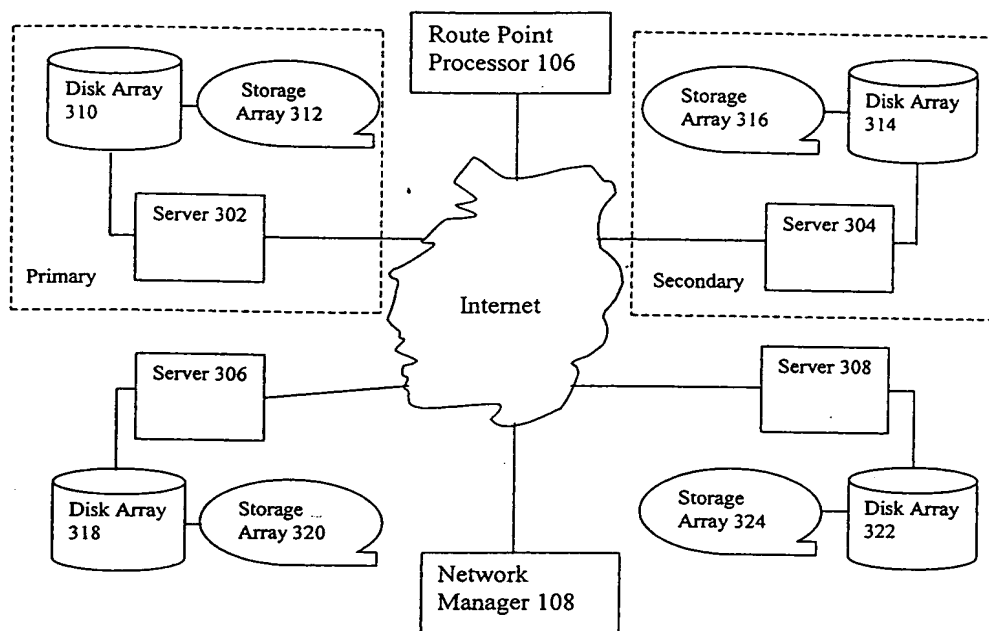


Fig. 3

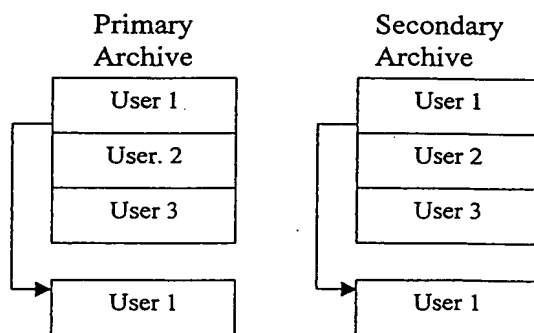


Fig. 7

09/10/2013 12:50:10

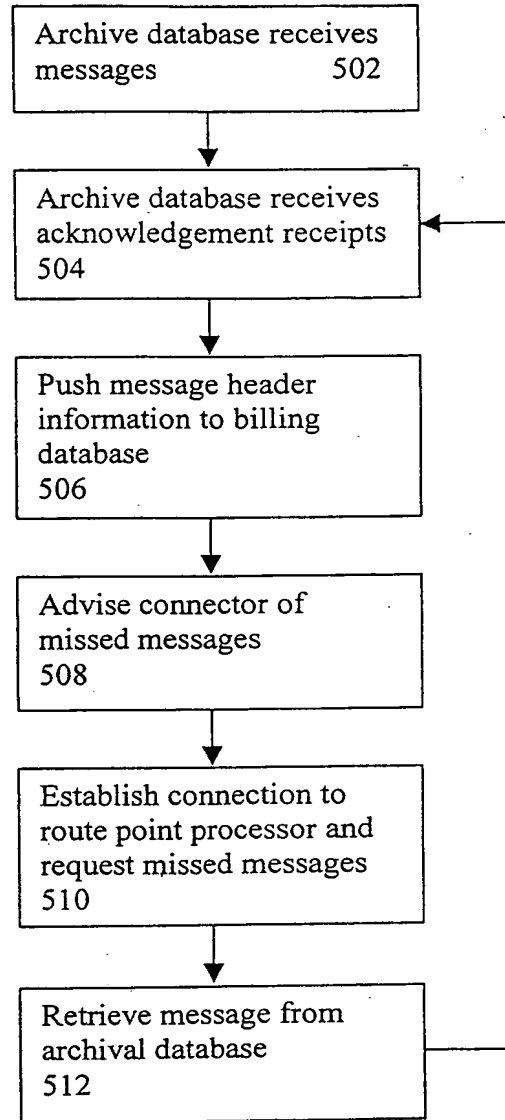


Fig. 5

094030-130301
FOUO 08/04/60

Message Seq. No. 1
Message Seq. No. 2
Message Seq. No. 3
Message Seq. No. 4
Message Seq. No. 5
Message Seq. No. 6
Message Seq. No. 7
Message Seq. No. 8
Message Seq. No. 9
Message Seq. No. 10

Table 602

Receipt Seq. No. 1
Receipt Seq. No. 2
Receipt Seq. No. 3

Receipt Seq. No. 5
Receipt Seq. No. 6
Receipt Seq. No. 7

Receipt Seq. No. 9
Receipt Seq. No. 10

Table 604

Fig. 6

Slam Dunk Networks Portal Site Map

116

Horizontal Navigation Bar:

CONTACT US 812
HOME 800
Local Navigation Bar:

MyNetwork 802
MyAccount 804

Setup 806
Customer Care 808

Internal SDN Administration 810

MyNetwork

Activity
Messages sent, received, total kb sent, etc. This is the summary for this account

Track Message

View Messages
View/Search messages
Filter by date, destination, etc

Global Status
Show SDN Information about servers deployed, networks deployed, countries covered, customers, etc. This info would come from NOC

Alerts

View Pending Alerts

MyAccount

Usage
Show message volume vs. plan subscription numbers

Charges and Payments
Show details of billing information

Modify Account Information

Billing

Mailing

Service Subscription

View Current Subscription

Change Subscription

Explore Subscription options

Setup

Alerts

View

Add

Modify

Delete

User/Groups

View / Search

Add

Modify

Delete

Primary Contact Info

Connections

View/Modify Sender side IP/Port

View/Modify Receiver side IP/Port

Add New Connection

Remove Connection

Customer Care

FAQs

Knowledge Base

Articles

Technotes

Helpful Hints

Trouble Ticket

Open new

View pending

Close

Internal SDN Administration

Network Stats

By day, week etc...

User/Groups for SDN Administration

View / Search

Add

Modify

Delete

Financial Statistics/ Reports

Example: CEO Report

FIGURE 8

105021" 0E/04/60



Four horizontal lines, likely representing a list or a form field.

Subscribe to Slam Dunk Networks Inc.:
Create a New Account

904

Network Clients Login:

Login:

900

Password:

902

FIGURE 9

Registration
Steps

1	<input type="checkbox"/>
2	<input checked="" type="checkbox"/>
3	<input type="checkbox"/>
4	<input type="checkbox"/>
5	<input type="checkbox"/>

Setting up your Slam Dunk Networks Account

1012

Step 2

To Subscribe to Slam Dunk Networks online, please complete and submit the following 3 forms. Within the next 24 hours, you will receive an activation email containing important information about your Slam Dunk account. If there are any problems, you will be contacted by a Slam Dunk Networks account representative.

Note: Fields with * are required.

Business Information:

1014

Business Name: *

DUNS#:

Primary Contact Information:

1016

First Name: * Last Name: *

Business Phone: Ext:

Fax: * Cell:

Email: * Pager:

Primary Mailing Address:

1018

Address: (use your Enter key to go to next line of the box)

		▲
		▼
◀		▶

City: * State/Province: *

Zip/Postal Code: * Country: *

Business Phone: * Business Fax:

FIG. 10B.

FIG. 10B

Billing Address:

1020A

Same as Mailing Address?: Yes ☒ No ☐
(this section rolls out if No is clicked)

To the Attention of:

First Name: * Last Name: *

Address: (use your Enter key to go to next line of the box)

1020B

City: * State/Province: *

Zip/Postal Code: * Country: *

Business Phone: * Business Fax:

1022

1024

FIG. 10B. (Continued)

Registration Steps

1	<input type="checkbox"/>
2	<input type="checkbox"/>
3	<input checked="" type="checkbox"/>
4	<input type="checkbox"/>
5	<input type="checkbox"/>

Setting up your Slam Dunk Networks Account

Step 3

Choose a Plan:
psx-error/error_msg

Choose a Service Level Agreement (SLA) Plan:

1032 * 1030

1028

SLA Description Displayed Here

Payment Type:

- 1034
- ☒ Prepaid by **Company Name**
 - ☒ Invoice Me

Please select how you would like to receive your account activity statement:

- 1038
- ☒ Primary Contact Email
 - ☐ Billing Address Email
 - ☐ Fax
 - ☐ Post

*Primary contact mailing information will be used unless **Billing Address Information** was specified in Step 2.*

Please select how often you would like to receive your account activity statement:

- 1036
- ☒ Monthly
 - ☐ Quarterly
 - ☐ Semi-annually

1040 1042

FIG. 10C.

Registration
Steps

1	<input type="checkbox"/>
2	<input type="checkbox"/>
3	<input type="checkbox"/>
▶ 4	<input type="checkbox"/>
5	<input type="checkbox"/>

Setting up your Slam Dunk Networks Account

Step 4

Security Information:

Login Name: *

Password:: *

Password Confirm: *

Password Reminder: Secret Question and Answer if you forget your password. Choose a question only you know the answer to, and that has nothing to do with your password. If you forget your password, we'll verify your identity by asking you this question. If the response matches the answer that is entered here, we will allow access to your account.

Secret Question: *

Answer to Secret Question: *

Previous

Submit

1050

1052

FIG. 10D.

Setting up your Slam Dunk Networks Account

1054

Registration Steps	1				
	2				
	3				
	4				
	5	▶			

Step 5

Please Review your Information:

The information that you have entered on the previous forms is displayed below. Please information carefully and print a copy for your records. To make a change, please choose bottom of this screen. To confirm and submit this information, please choose Create At of this screen.

Business Information:

Business Name: psx-client_info/business_name
DUNS#: psx-client_info/duns

Primary Contact Information:

To the Attention of:		psx-client_info/primary_	psx-client_info/primary_
First Name:	contact/firstname	Last Name:	contact/lastname
Business Phone:	psx-client_info/primary_	Ext:	psx-client_info/primary_
	contact/phone		contact/phone_ext
Fax:	psx-client_info/primary_	Cell:	psx-client_info/primary_
	contact/fax_number		contact/cell_phone
Email:	psx-client_info/primary_	Pager:	psx-client_info/primary_
	contact/email_address		contact/pager_phone

Business Mailing Address:

Address: psx-client_info/mailling/address/line_1	
City:	psx-client_info/mailling_
	address/city
Zip/Postal Code:	psx-client_info/mailling_
	address/zip_postal
Business Phone:	psx-client_info/mailling_
	address/bsaus_phone
State/Province:	psx-client_info/mailling_
	address/state_province
Country:	psx-client_info/mailling_
	address/country
Business Fax:	psx-client_info/mailling_
	address/bus_fax_number

FIG. 10E.

Billing Address:
Same as Mailing Address? Yes

To the Attention of:

First Name:	psx-client_info/billing_address/ firstname	Last Name:	psx-client_info/billing_address/ lastname
Address:	psx-client_info/mailling/address/line_1		
City:	psx-client_info/billing_address/ city	State/Province:	psx-client_info/billing_address/ state/province
Zip/Postal Code:	psx-client_info/billing_address/ city	Country:	psx-client_info/billing_address/ country
Email:	psx-client_info/billing_address/ email	Business Fax:	psx-client_info/billing_address/ business_fax

Choose a Plan:

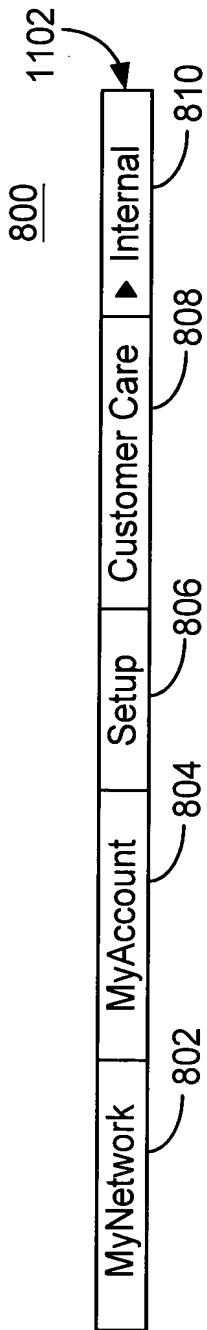
Subscription Plan Selected:	pax-client_info/service_lev
Payment Type:	Prepaid by Company Name
Receive your statement:	Post
How often you would like to receive your statement:	Monthly

Security Information:

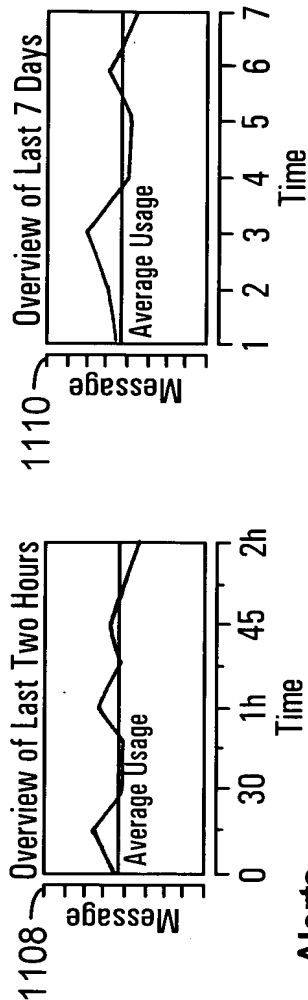
Login Name:	psx-client_info/site_user/site_username
Password:	psx-client_info/site_user/site_password
Password Confirm:	psx-client_info/site_user/site_password

Secret Question and Answer
If you forget your password, we'll verify your identity by asking you.

Secret Question:	psx-client_info/site_user/secret_question
Answer to Secret Question:	psx-client_info/site_user/secret_answer



Worldwide Status



Alerts

Date	Time	Description
No Alerts		
00/00/0000	00:00PM	Alert Description here.

FIG. 11.

▶ Activity
▶ View
▶ Query Message

Activity
Last 24 Hours
Time Now: Feb 11th, 2:46 PM

▼ Track Messages
▶ Global Status
▶ Alerts
▶ Partner Status

Summary:
Sent
Received

Messages
2001
2000

Bytes
8,894,250
8,894,251

1202

Average Activity per Hour:

Sent
Received

Messages
500
200

Bytes
2,000
1,000

1204

Detail per Hour:

Time

Messages Sent

Bytes Sent

Unique Destinations

Messages Received

Bytes Received

Unique Senders

03:00

200

500

6

50

100

7

18:00

1000

1,000

7

20

250

8

1206

Last 7 Days
Time Now: Feb 11th, 2:46 PM

Summary:
Sent
Received

Messages
5,754
5,250

Bytes
68,236,687
62,259,751

1208

Average Activity:

Sent
Received

Messages
823
751

Bytes
9,748,099
8,894,251

1210

Detail per Day:

FIG. 12A.

Home
Logout
Site Help
Contact Us
Activity
View
Query Message Activity
Track Messages
Global Status
Alerts
Partner Status

MyNetwork	MyAccount	Setup	Customer Care	Internal
-----------	-----------	-------	---------------	----------

Query Message Activity

Define Filtering criteria for viewing message activity.

1214

Show summary of messages: Sent

Date (mm/dd/yy)12:00AM

Between: and

Date (mm/dd/yy)12:00AM

Where sender/recipient: is Company ID

[View List of Companies](#)

Show totals in intervals of: Days

Submit Query

1218

1216

#	Company Name	ID
1	ABC Inc.	12354
2	ACME	27351
3	XYZ Technologies	72622
4	NTS Technologies	90812

FIG. 12A.

Home	MyNetwork	MyAccount	Setup	Customer Care	Internal
------	-----------	-----------	-------	---------------	----------

Logout
Site Help
Contact Us
Activity
Track Messages
Global Status
Alerts
Partner Status

Track Messages

Define Message Display Criteria:

1220

Show summary of messages: ▼

Between: Date (mm/dd/yy) 12:00 ▼ AM ▼
and
Date (mm/dd/yy) 12:00 ▼ AM ▼

Where sender/recipient: is ▼ Company ID

[View List of Companies](#)

Show messages per screen.

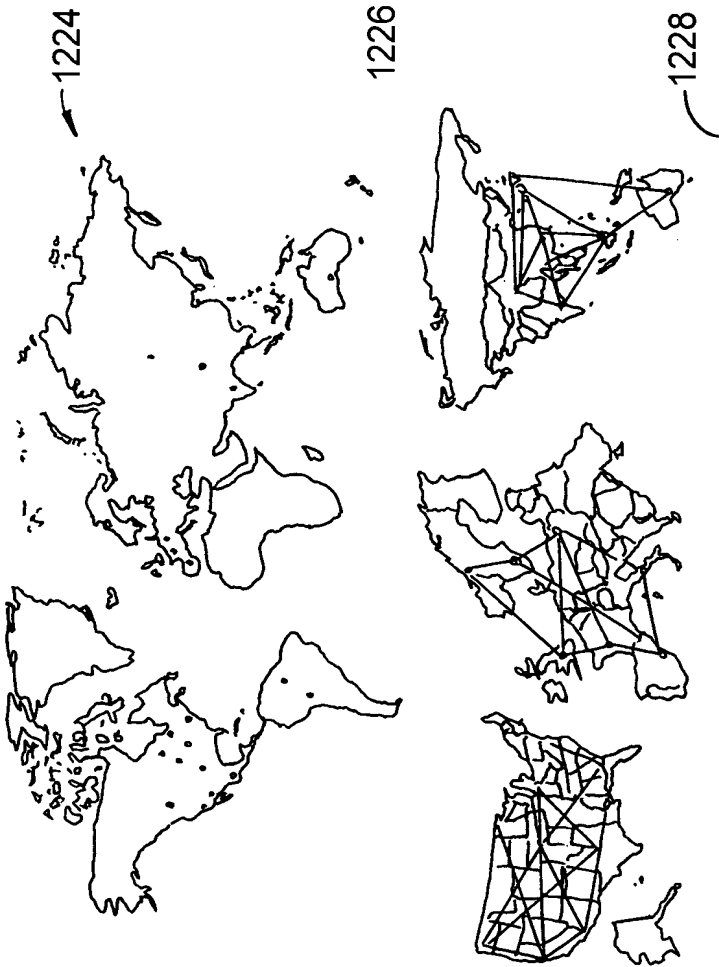
1222

FIG. 12B.

Home
Logout
Site Help
Contact Us
► Activity
▼ Track Messages
► Global Status
► Alerts
► Partner Status

► MyNetwork	MyAccount	Setup	Customer Care	Internal
-------------	-----------	-------	---------------	----------

Global Status



Current Network Performance	
Number of Hoops Deployed:	100
Number of Countries:	20
Number of Networks:	32
Percentage of Hoops Available:	24%
Network Volume	156 K/sec

FIG. 12C.

Home
Logout
Site Help
Contact Us
►Activity
▼Track Messages
►Global Status
►Alerts
► View Pending Alerts
►Partner Status

► MyNetwork	MyAccount	Setup	Customer Care	Internal
-------------	-----------	-------	---------------	----------

Pending Alerts

Type	Date	Time	ID	Action	Description	Clear?
A	2/12/2000	3:14PM	22	Email: bob@hotmail.com	your message quota is below 20%	<input type="checkbox"/>
A	3/22/2000	3:15PM	42	Page: 415-567-6433	5% of messages took more than 30 minutes to deliver. Average is 5 minutes	<input type="checkbox"/>
<div>Clear Selected Alerts</div> <div>View Alert Log</div>						

FIG. 12D.

Home	MyNetwork	MyAccount	Setup	Customer Care	Internal
Logout					
Site Help					
Contact Us					
Activity					
Track Messages					
Global Status					
Alerts					
View Pending Alerts					
Partner Status					

Type	Date	Time	ID	Action	Description	Status
A	2/12/2000	3:14PM	22	Email: bob@hotmail.com	your message quota is below 20%	Cleared on 2/22/2000 @ 3:02PM by Joe Smith
A	3/22/2000	3:15PM	42	Page: 415-567-6433	5% of messages took more than 30 minutes to deliver.	Still Pending

FIG. 12E.

Home	► MyNetwork	MyAccount	Setup	Customer Care	Internal
Logout	Partner Status				
Site Help	Partner Watch List				
Contact Us	<div>1238</div>				
► Activity					
▼ Track Messages					
► Global Status					
► Alerts					
► Partner Status					
	Partner	Activity for Past 24 Hrs	Activity for Past 7 Days		
● ABC Inc.		127/127 Messages Delivered	899/899		
● ACME		352/352 Messages Delivered	1532/1532		
● XYZ Technologies		1,027/1,027 Messages Delivered	8,063/8,063		

FIG. 12F.

Home	MyNetwork	► MyAccount	Setup	Customer Care	Internal
Logout	<div>Usage</div> <div>804</div> <div>1102</div> <div>1302</div>				
Site Help					
Contact Us					
► Usage					
► Charges & Payments					
▼ Modify Accounting					
▼ Service Subscription					

You have subscribed to:	Type A
Messages Sent:	23678 (890456 bytes)
Total Size of all messages archived:	87MB
Messages Received:	4500
Unused Message Remaining:	71822 (456789 bytes)
Average Message Size:	XXX

FIG. 13A.

Home	MyNetwork	► MyAccount	Setup	Customer Care	Internal
Logout					
Site Help					
Contact Us					
► Usage					
► Charges & Payments					
▼ Modify Accounting					
▼ Service Subscription					

Charges & Payments

1304

Last Statement Date:	01 April 2000
Last Payment Received:	3/8/2001
Next Payment Due:	4/15/2001
Credits:	\$15.00
Account Balance:	-24B6.12
Billing Type:	Invoice (or prepaid)
Invoice Cycle:	Monthly

FIG. 13B.

Home	MyNetwork	► MyAccount	Setup	Customer Care	Internal
Logout	Billing				
Site Help	Modify Billing Address				
Contact Us	Modify any field(s) as necessary and then click on "Update" to submit your changes.				
► Usage	<div><p>To the Attention of:</p><p>First Name: <input type="text"/> *</p><p>Last Name: <input type="text"/> *</p><p>Address: <input type="text"/> Use your <Enter> key to add a new line.</p><p>City: <input type="text"/> * State/Province: <input type="text"/> *</p><p>Zip/Postal Code: <input type="text"/> * Country: <input type="text"/> *</p><p>Email: <input type="text"/> Billing Fax: <input type="text"/></p><p><input type="button" value="Update"/></p></div>				
► Charges & Payments					
▼ Modify Accounting					
► Billing					
► Mailing					
▼ Service Subscription					

FIG. 13C.

Home
Logout
Site Help
Contact Us
► Usage
► Charges & Payments
▼ Modify Accounting
► Billing
► Mailing
▼ Service Subscription

MyNetwork	► MyAccount	Setup	Customer Care	Internal
-----------	-------------	-------	---------------	----------

Mailing

Modify Mailing Address

Modify any field(s) as necessary and then click on "Update" to submit your changes.

1308

Address: Use your <Enter> key to add a new line.

*

City: *

State/Province: *

Zip/Postal Code: *

Country: *

Business Phone: *

Business Fax:

FIG. 13D.

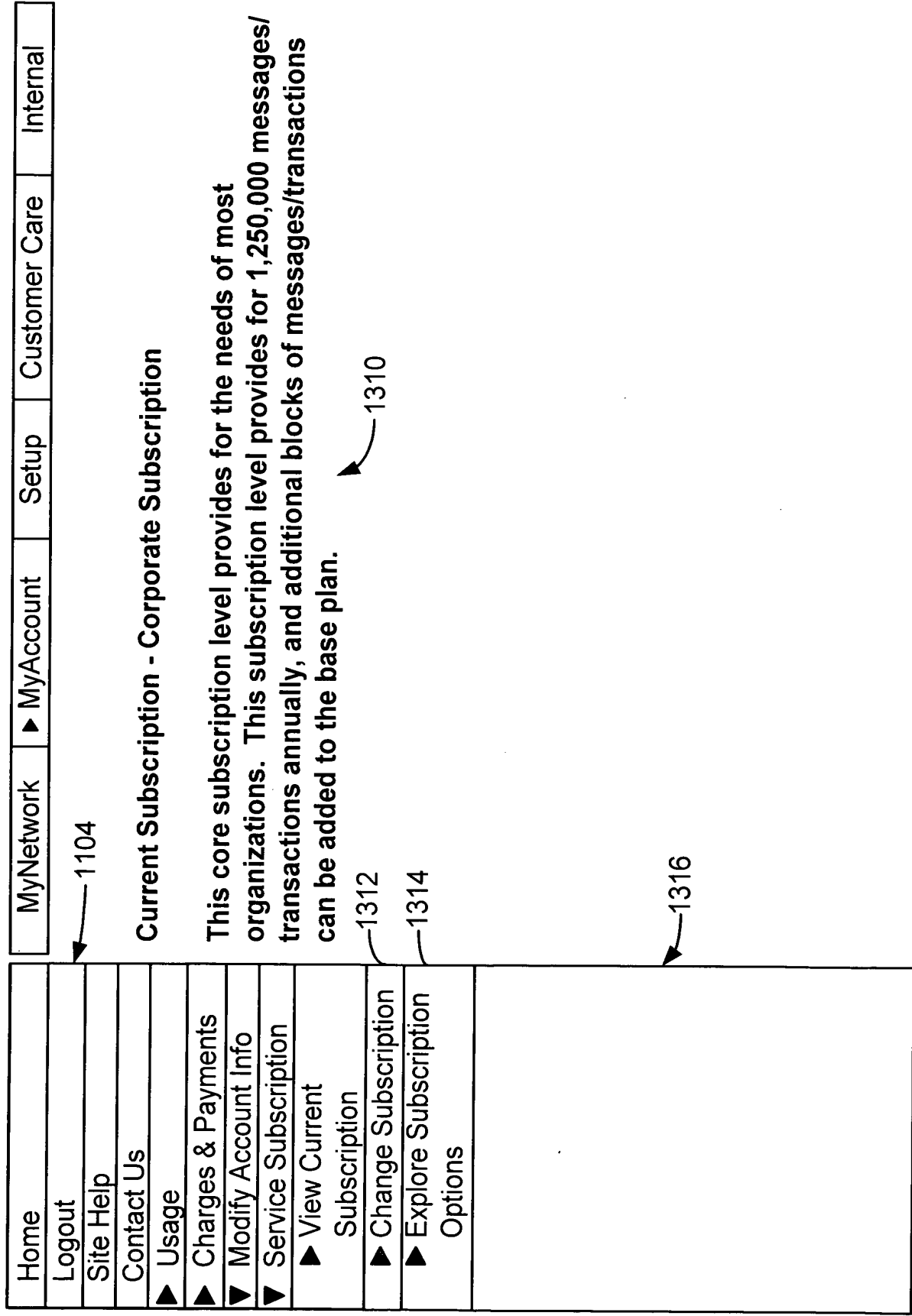


FIG. 13E.

Home
Logout
Site Help
Contact Us
► Usage
► Charges & Payments
▼ Modify Account Info
▼ Service Subscription
► View Current Subscription
► Change Subscription
► Explore Subscription Options

MyNetwork	► MyAccount	Setup	Customer Care	Internal
-----------	-------------	-------	---------------	----------

Change Subscription

Current Subscription - Corporate Subscription

1318

- ☒ Change my Plan Subscription
- ☐ Add more messages to existing subscriptions

1320

Select new plan subscription:

Low Usage	Explain Plan
-----------	--------------

1322

This core subscription level provides for the needs of most organizations. This subscription level provides for 1,250,000 messages/transactions annually, and additional blocks of messages/transactions can be added to the base plan.

Change My Subscription

1324

1326

Quantity	
<input type="checkbox"/>	<input type="radio"/> Add 10,000 messages and charge \$2,000 to my account.
<input type="checkbox"/>	<input type="radio"/> Add 25,000 messages and charge \$4,000 to my account.
Add to Subscription	

1328

NOTE: when user clicks "Change my sub" will go to confirmation page and confirmation will change accordingly. when user clicks "add to sub" will go to confirmation page and confirmation will display accordingly.

FIG. 13F.

Home	MyNetwork	MyAccount	Setup	Customer Care	Internal
Logout	Service Subscription				
Site Help	Explore Subscription Options				
Contact Us	<div> <div> <div>Low Usage</div> <div>Corporate</div> <div>Strategic</div> </div> <div> <p>Please click on a Subscription type to the left for an explanation of that plan.</p> <p>NOTE: Description will ONLY display here when link on the left is clicked. It will NOT appear below when live.</p> </div> </div>				
► Usage	Low Usage				
► Charges & Payments	<p>This entry level plan let's you easily access the services at Slam Dunk Networks and is intended for those customers who interact with their business partners at a very low level of activity.</p> <p>This subscription level provides for 50,000 messages/transactions annually, and additional blocks of messages/transactions can be added to the base plan.</p>				
▼ Modify Account Info	Corporate				
▼ Service Subscription	<p>This core subscription level provides for the needs of most organizations.</p> <p>This subscription level provides for 1,250,000 messages/transactions annually, and additional blocks of messages/transactions can be added to the base plan.</p>				
► View Current Subscription	Strategic				
► Change Subscription	<p>This subscription level provides for those customers who have a substantial number of trading partners or B2B Marketplaces and Exchanges.</p> <p>This subscription level provides for 25,000,000 messages/transactions annually, but can be further refined to meet the specific needs of these customers.</p>				
► Explore Subscription Options					

FIG. 13G.

Home	MyNetwork	MyAccount	Setup	Customer Care	Internal
Logout					
Site Help					
Contact Us					
Alerts					
View					
Add					
Modify					
Delete					
User/Groups					
Primary Connection					
Modify Password					
Modify Profile					
Connections					

Alert Registration

You are currently registered for the following Alerts and Notifications:

Alert ID	Alert Description	Alert Method	Alert Recipients
N1	Daily Account Summary	Email	jsmith@cisco.com
C2	Message Subscription Quota Below 30%	Pager	616-542-6585

FIG. 14A.

Home
Logout
Site Help
Contact Us
▼ Alerts
► View
► Add
► Modify
► Delete
▼ User/Groups
▼ Primary Connection
► Modify Password
► Modify Profile
▼ Connections

MyNetwork	MyAccount	► Setup	Customer Care	Internal
-----------	-----------	---------	---------------	----------

Add Alerts

Select the Alert Subscription required, the method to receive alert, and enter the appropriate information in the Alert Recipient field. You may test your selection before you register. If you want to subscribe to more than three, this page will refresh after you click register and you may add more Alerts.

	Select Alert Subscription	Alert Method	Alert Recipients	
<input type="checkbox"/>	Message quota <30% or 50%	None ▼	None	Test
<input type="checkbox"/>	Message Delivery Time too high	None ▼	None	Test
<input type="checkbox"/>	Daily Account Summary	None ▼	None	Test
<input type="checkbox"/>	Message subscription Quota Below 30%	None ▼	None	Test
Register				

NOTE: When "Test" is clicked, Confirmation/Error (success or failure) will be displayed on this page. When "Register" is clicked, page will refresh and display the following New Alert Table.

New Alert Registrations

Alert Subscription	Alert Method	Alert Recipients
Message quota <30% or 50%	Email	jsmith@cisco.com
Message Delivery Time too high	Pager	616-542-6585

FIG. 14B.

Home
Logout
Site Help
Contact Us
▼ Alerts
► View
► Add
► Modify
► Delete
▼ User/Groups
▼ Primary Connection
► Modify Password
► Modify Profile
▼ Connections

MyNetwork	MyAccount	► Setup	Customer Care	Internal
-----------	-----------	---------	---------------	----------

Modify Alerts

You are currently registered for the following Alerts and Notifications. Select the Alert to modify, make changes as needed and then click on "Apply Changes".

	Alert ID	Select Alert Subscription	Alert Method	Alert Recipients	
<input type="checkbox"/>	C2	Message quota <30% or 50%	Email ▼	jdoe@foobar.com	Test
<input type="checkbox"/>	N1	Message Delivery Time too high	Email ▼	605-565-9859	Test
<input type="checkbox"/>	C2	Daily Account Summary	Email ▼	jsmith@cisco.com	Test
<input type="checkbox"/>	N1	Message subscription Quota Below 30%	Email ▼	jdoe@foobar.com	Test
Apply Changes					

NOTE: When "Test" is clicked, Confirmation/Error (success or failure) will be displayed on this page. When "Register" is clicked will go to confirm page.

FIG. 14C.

Home

Logout

Site Help

Contact Us

▼ Alerts

▶ View

▶ Add

▶ Modify

▶ Delete

▼ User/Groups

▼ Primary Connection

▶ Modify Password

▶ Modify Profile

▼ Connections

MyNetwork

MyAccount

▶ Setup

Customer Care

Internal

Delete Alerts

You are currently registered for the following Alerts and Notifications:

	Alert ID	Alert Description	Alert Method	Alert Recipient
<div>Delete</div>	N1	Daily Account Summary	Email	jsmith@cisco.com
<div>Delete</div>	C2	Message Subscription quota below 30%	Pager	650-546-9857

1418

FIG. 14D.

Home	MyNetwork	MyAccount	Setup	Customer Care	Internal																					
Logout	View Users																									
Site Help	Enter a username to view or click on Show all Users to view all registered users.																									
Contact Us	<input type="text"/> <input type="button" value="Search"/> <input type="button" value="Show all Users"/>																									
▼ Alerts																										
▼ User/Groups																										
▶ View																										
▶ Add																										
▶ Modify																										
▶ Delete																										
▼ Primary Connection																										
▶ Modify Password																										
▶ Modify Profile																										
▼ Connections																										
<p>NOTE: the following table will only display AFTER "Search" or "Show all Users" is clicked.</p> <table border="1"> <thead> <tr> <th>Name</th> <th>User ID</th> <th>Super Admin</th> <th>Tech User</th> <th>Tech Admin</th> <th>Business Admin</th> <th>Business User</th> </tr> </thead> <tbody> <tr> <td>Joe Smith</td> <td>jsmith</td> <td>✓</td> <td></td> <td></td> <td>✓</td> <td>✓</td> </tr> <tr> <td>Joe Smithston</td> <td>jsmithston</td> <td>✓</td> <td></td> <td>✓</td> <td></td> <td></td> </tr> </tbody> </table>						Name	User ID	Super Admin	Tech User	Tech Admin	Business Admin	Business User	Joe Smith	jsmith	✓			✓	✓	Joe Smithston	jsmithston	✓		✓		
Name	User ID	Super Admin	Tech User	Tech Admin	Business Admin	Business User																				
Joe Smith	jsmith	✓			✓	✓																				
Joe Smithston	jsmithston	✓		✓																						
<p>NOTE: the rest of this page will only display AFTER the user clicks on one of the names found by clicking "Search". If a user clicked "Show all Users", the list of users will display as above, BUT the User Details will display on another page when a Name is clicked (click on Joe Smith to see sample). Clicking "show all users" may return a large list, therefore User Details should display the next page.</p>																										
User Details																										
Attributes of user: Joe Smith																										
First Name		Joe																								
Last Name		Smith																								
Login Name (User ID)		jsmith																								
Email		jsmith@cisco.com																								
Phone		616-453-9987																								
Cell		616-987-8843																								
Pager		616-884-9987																								
Fax		616-732-9998																								
Group Membership:																										
✓	Super Admin				Tech User																					
✓	Tech Admin		✓		Business User																					
✓	Business Admin																									

NOTE: this last table is not needed on this page as the information is provided above in the search results, but would be displayed on the details page for a "show all user" search.

FIG. 14E.

Home	MyNetwork	MyAccount	▶ Setup	Customer Care	Internal
------	-----------	-----------	---------	---------------	----------

Add New User

Fields with * are require 1430

First Name: *

Last Name: *

Login Name (User ID): *

Password: *

Password Confirm: *

Email: *

Phone (day): *

Cell Phone:

Pager:

Fax:

Define group membership for this user.*

To grant membership in a group, check the corresponding box:

<input type="checkbox"/> Super Admin	<input type="checkbox"/> Tech User
<input type="checkbox"/> Tech Admin	<input type="checkbox"/> Business User
<input type="checkbox"/> Business Admin	

FIG. 14F.

Home

Logout

Site Help

Contact Us

▼ Alerts

▼ User/Groups

▶ View

▶ Add

▶ Modify

▶ Delete

▼ Primary Connection

▶ Modify Password

▶ Modify Profile

▼ Connections

MyNetwork

MyAccount

▶ Setup

Customer Care

Internal

Modify User Attributes

Click on the User to Modify.

User ID

Name:

jsmith

Joe Smith

jdoe

John Dow

jblow

Joe Blow

FIG. 14G.

Home	MyNetwork	MyAccount	►Setup	Customer Care	Internal
------	-----------	-----------	--------	---------------	----------

Delete User

The list of all registered users for this account is show below. Select the user to delete by clicking on the name of the user.

Registered Users

Name	User ID
Joe Smith	jsmith
Joe Smithston	jsmithston

FIG. 14I.

Home	MyNetwork	MyAccount	Setup	Customer Care	Internal
------	-----------	-----------	-------	---------------	----------

Modify Password

Login Name (user ID): jsmith

Current Password: password

New Password:

Confirm Password:

Apply Changes

FIG. 14J.

Home	MyNetwork	MyAccount	Setup	Customer Care	Internal
Logout					
Site Help					
Contact Us					
▼ Alerts					
▼ User/Groups					
▼ Primary Connection					
▶ Modify					
▶ Modify Password					
▶ Modify Profile					
▼ Connections					

Modify Primary Contact Info

First Name: *

Last Name: *

Business Phone:

Ext:

Email: *

Cell Phone:

Pager:

Fax:

FIG. 14K.

Home	MyNetwork	MyAccount	Setup	Customer Care	Internal
------	-----------	-----------	-------	---------------	----------

View Receiver Configuration

For detailed information about the connection configurations please read the connector FAQ.

Details of connections currently configured are shown below. These are the hosts to which Slam Dunk Networks will deliver messages addressed to you using secure (HTTPS) protocol:

Receiver side IP address:	xxx.xx.xxx
Port:	883
Contact Person:	Joe Smith
Location:	Boise, Idaho
Name of connection:	FinanceServer
Hardware/OS:	Intel running Linusq
Webserver Info:	Apache 1.39
Receiver side IP address:	yyy.xx.yyy
Port:	983
Contact Person:	Bob Mack
Location:	Memphis, Tennessee
Name of connection:	Planning
Hardware/OS:	Sun ES4500. Solairs 8
Webserver Info:	NES 4.0

FIG. 14L.

Home
Logout
Site Help
Contact Us
▼ Alerts
▼ User/Groups
▼ Primary Connection
► Modify Password
► Modify Profile
▼ Connections
► View Connection
► Modify Connection
► Add New Connection
► Remove Connection

MyNetwork	MyAccount	► Setup	Customer Care	Internal
-----------	-----------	---------	---------------	----------

Modify Connection

Click on a Connection to Modify.

1448

Sender:	FinanceServer	Houston, TX
Receiver:	MarketingServer	Memphis, TX

FIG. 14M.

Home	MyNetwork	MyAccount	Setup	Customer Care	Internal
------	-----------	-----------	-------	---------------	----------

Modify Connection

1450

Would you like to send messages using a secure (https) connection?
 (using a secure connection is highly recommended)

☒ Yes, use a secure (https) connection
☐ No, use a normal (http) connection

Enter a name for this connection:

Location information for this connection:

City: State:
 Country: Zip/Postal Code:

Optional Information:
 If you know, please enter the complete URL of this connection (server):
 If your connection doesn't have a URL, enter Connection's (server) IP Address:
 Contact Person for this connection:
 Comments:

Name of the Connection:
 Hardware/OS/Config Information:

FIG. 14N.

Home	MyNetwork	MyAccount	►Setup	Customer Care	Internal
Logout	Add New Connection				
Site Help	For detailed information about Connection configuration please read the connection FAQ .				
Contact Us	Connections are the endpoints for sending/receiving messages using HTTP protocol. A sender side connection allows your to send messages using our network. You receive messages addressed to you via the receiver side connection.				
▼ Alerts	<input type="radio"/> Add a new Sender Side Connection. ← 1454 <input type="radio"/> Add a new Receiver Side Connection.				
▼ User/Groups	NOTE: The rest of page will display accordingly as an option is clicked.				
▼ Primary Connection	Add New Sender Side Connection				
► Modify Password	A sender side connection is used to connect to Slam Dunk Networks to send messages to your partners. On this page, you specify the details of a sender side connection. Fields with * are required. 1456				
► Modify Profile	Would you like to send messages using a secure (https) connection? (using a secure connection is highly recommended) <input checked="" type="radio"/> Yes, use a secure (https) connection <input type="radio"/> No, use a normal (http) connection				
▼ Connections	Enter a name for this connection: <input type="text"/> *				
► View Connection	Location information for this connection: City: <input type="text"/> * State: <input type="text"/> * Country: <input type="text"/> * Zip/Postal Code: <input type="text"/> *				
► Modify Connection	Optional Information: If you know, please enter the complete URL of this connection (server): <input type="text"/> If your connection doesn't have a URL, enter Connection's (server) IP Address: <input type="text"/> Contact Person for this connection: <input type="text"/> Hardware/OS/Config Information: <input type="text"/>				
► Add New Connection	Comments: <input type="text"/> <input type="button" value="Add this Connection"/>				
► Remove Connection					

FIG. 140-1.

NOTE: Next table will display if "Add a new Receiver Side Connection" is clicked.

Add New Receiver Side Connection

Receiver side Connections are the endpoints at which you receive incoming messages addressed to you using HTTP/HTTPS protocol. Slam Dunk Networks will deliver messages to you via connections. On this page, you specify the details of a connection. Fields with * are required.

Enter the complete URL for this connection (server):
 *

If this connection doesn't have a URL, enter:
Connection IP Address: * and Port: *

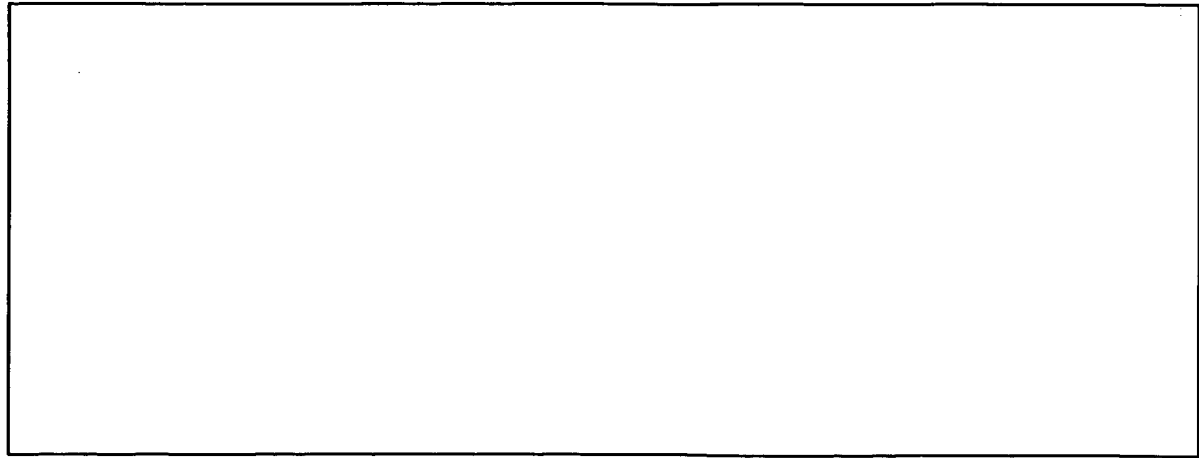
Would you like to send messages using a secure (https) connection? (using a secure connection is highly recommended)
☒ Yes, deliver messages a secure (HTTPS) connection
☐ No, use a normal (HTTP) connection

Enter a name for this connection: *

Location of this connection:
City: * State: *
Country: * Zip/Postal Code: *

Optional Information:
Contact Person:
Hardware/OS/Config Information: ▲▼
Comments: ▲▼

FIG. 140-2.



Remove Connection

1460

Connection: FinanceServer

Receiver side IP Address: 132.25.252.25 Port: 883

URL for your server: http://foobar.com/purchase

Location of this connection:

City:	Calgary	State:	Alberta
Country:	Canada	Zip/Postal Code:	T2T 218

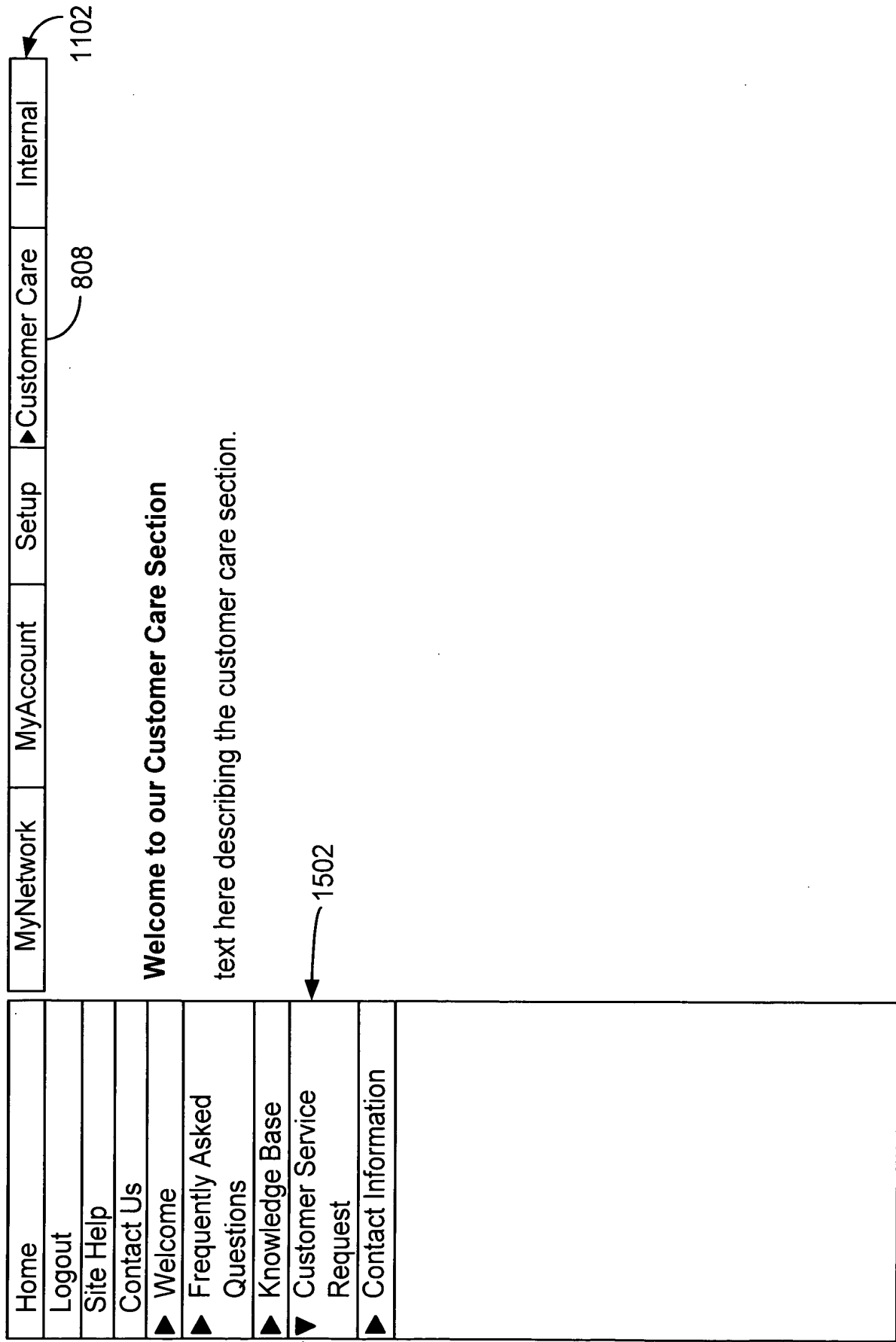
Remove Connection

Return to List

1458

FIG. 14P.





Home	MyNetwork	MyAccount	Setup	Customer Care	Internal
Logout					
Site Help					
Contact Us					
► Welcome					
► Frequently Asked Questions					
► Knowledge Base					
▼ Customer Service Request					
► Contact Information					

Search the Knowledge Base

Please enter the appropriate information:

Words to match in "Summary" Field:

Words to match in "Details" Field:

Words to match in "Solution" Field:

Maximum Number of Entries to Retrieve: 50

Search Knowledge Base Reset

FIG. 15B.

Home

Logout

Site Help

Contact Us

► Welcome

► Frequently Asked Questions

► Knowledge Base

▼ Customer Service Request

► View/Modify

► Add New Service Request

► Contact Information

MyNetwork

MyAccount

Setup

► Customer Care

Internal

Customer Service Requests

SDN#:

Service Request #:

Note: rest of page displays after submit is clicked.

Service Request ID	Service Request Status	Requested
<u>RQST13121</u>	Open	May 2, 2000
<u>RQST13122</u>	Assigned	May 4, 2000
<u>RQST13123</u>	Open	May 4, 2000

FIG. 15C.

Home
Logout
Site Help
Contact Us
► Welcome
► Frequently Asked Questions
► Knowledge Base
▼ Customer Service Request
► View/Modify
► Add New Service Request
► Contact Information

MyNetwork	MyAccount	Setup	►Customer Care	Internal
-----------	-----------	-------	----------------	----------

Add New Service Request

By Using this form, you can submit a request for service. You will immediately be notified by email confirming your submission, and a support representative will contact you soon.

Please enter all contact information:

First Name:	
Last Name:	
Company Name:	
Site Name:	
Telephone:	
Email:	

Severity:	Unspecified ▼
Summary:	
Details:	

Submit Trouble Ticket	Reset
-----------------------	-------

FIG. 15D.

Home	MyNetwork	MyAccount	Setup	Customer Care	► Internal																																																																																										
Logout	<div>Network Statistics</div> <div>Last 24 Hours</div> <div>Time Now: 7:11 PM, April 18, 2000</div> <div>Summary:</div> <table><tr><td></td><td>Message</td><td>Bytes</td></tr><tr><td>Sent</td><td>822</td><td>9,748,098</td></tr><tr><td>Received</td><td>750</td><td>8,894,250</td></tr></table> <div>Average Activity:</div> <table><tr><td></td><td>Message</td><td>Bytes</td></tr><tr><td>Sent</td><td>34</td><td>406,171</td></tr><tr><td>Received</td><td>31</td><td>370,594</td></tr></table> <div>Detail per Hour:</div> <table><tr><td>Time</td><td>Messages Sent</td><td>Bytes Sent</td><td>Unique Destinations</td><td>Messages Received</td><td>Bytes Received</td><td>Unique Senders</td></tr><tr><td>18:00</td><td>24</td><td>284,616</td><td>6</td><td>21</td><td>249,039</td><td>7</td></tr><tr><td>17:00</td><td>31</td><td>367,629</td><td>7</td><td>28</td><td>332,052</td><td>9</td></tr></table> <div>Last 7 Days</div> <div>Time Now: 7:11 PM, April 18, 2000</div> <div>Summary:</div> <table><tr><td></td><td>Message</td><td>Bytes</td></tr><tr><td>Sent</td><td>5,754</td><td>68,236,686</td></tr><tr><td>Received</td><td>5,250</td><td>62,259,750</td></tr></table> <div>Average Activity:</div> <table><tr><td></td><td>Message</td><td>Bytes</td></tr><tr><td>Sent</td><td>822</td><td>9,748,098</td></tr><tr><td>Received</td><td>750</td><td>8,894,250</td></tr></table> <div>Detail per Day:</div> <table><tr><td>Date</td><td>Messages Sent</td><td>Bytes Sent</td><td>Unique Destinations</td></tr><tr><td>04/18/2000</td><td>856</td><td>10,151,304</td><td>107</td></tr><tr><td>04/17/2000</td><td>801</td><td>9,499,059</td><td>100</td></tr><tr><td>04/16/2000</td><td>143</td><td>1,695,837</td><td>17</td></tr></table> <table><tr><td>Date</td><td>Messages Received</td><td>Bytes Received</td><td>Unique Senders</td></tr><tr><td>04/18/2000</td><td>770</td><td>9,136,174</td><td>85</td></tr><tr><td>04/17/2000</td><td>833</td><td>9,879,021</td><td>92</td></tr><tr><td>04/16/2000</td><td>129</td><td>1,526,253</td><td>14</td></tr></table>							Message	Bytes	Sent	822	9,748,098	Received	750	8,894,250		Message	Bytes	Sent	34	406,171	Received	31	370,594	Time	Messages Sent	Bytes Sent	Unique Destinations	Messages Received	Bytes Received	Unique Senders	18:00	24	284,616	6	21	249,039	7	17:00	31	367,629	7	28	332,052	9		Message	Bytes	Sent	5,754	68,236,686	Received	5,250	62,259,750		Message	Bytes	Sent	822	9,748,098	Received	750	8,894,250	Date	Messages Sent	Bytes Sent	Unique Destinations	04/18/2000	856	10,151,304	107	04/17/2000	801	9,499,059	100	04/16/2000	143	1,695,837	17	Date	Messages Received	Bytes Received	Unique Senders	04/18/2000	770	9,136,174	85	04/17/2000	833	9,879,021	92	04/16/2000	129	1,526,253	14
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► View																																																																																															
► Query Message Activity																																																																																															
▼ User/Group for SDN Administration																																																																																															
► Financial Statistics/ Reports																																																																																															
► Switch User																																																																																															

FIG. 16A.

Home	MyNetwork	MyAccount	Setup	Customer Care	Internal
Logout					
Site Help					
Contact Us					
▼ Network Statistics					
► View					
► Query Message Activity					
▼ User/Group for SDN Administration					
► Financial Statistics/Reports					
► Switch User					

Define Filtering criteria for viewing message activity.

Show summary of messages: Sent

Between: Date (mm/dd/yy) 12:00 AM

and Date (mm/dd/yy) 12:00 AM

Where sender/recipient: is Company ID

[View List of Companies](#)

Show totals in increments of: Days

#	Company Name	ID
1	ABC Inc.	12354
2	ACME	27351
3	XYZ Technologies	72622
4	NTS Technologies	90812

FIG. 16B.

Home	MyNetwork	MyAccount	Setup	Customer Care	► Internal																									
Logout	View Users																													
Site Help	Enter a username to view or click on Show all Users to view all registered users.																													
Contact Us	<input type="text"/> <input type="button" value="Search"/> <input type="button" value="Show all Users"/>																													
▼ Network Statistics																														
▼ User/Group for SDN Administration	NOTE: the following table will only display AFTER "Search" or "Show all Users" is clicked.																													
► View																														
► Add																														
► Modify																														
► Delete																														
► Financial Statistics/ Reports																														
► Switch User																														
	<table border="1"> <thead> <tr> <th>Name</th> <th>User ID</th> <th>SDN Super User</th> <th>Super Admin</th> <th>Tech User</th> <th>Tech Admin</th> <th>Business Admin</th> <th>Business User</th> </tr> </thead> <tbody> <tr> <td>Joe Smith</td> <td>jsmith</td> <td></td> <td>✓</td> <td></td> <td></td> <td>✓</td> <td>✓</td> </tr> <tr> <td>Joe Smithston</td> <td>jsmithston</td> <td></td> <td>✓</td> <td></td> <td>✓</td> <td></td> <td></td> </tr> </tbody> </table>					Name	User ID	SDN Super User	Super Admin	Tech User	Tech Admin	Business Admin	Business User	Joe Smith	jsmith		✓			✓	✓	Joe Smithston	jsmithston		✓		✓			
Name	User ID	SDN Super User	Super Admin	Tech User	Tech Admin	Business Admin	Business User																							
Joe Smith	jsmith		✓			✓	✓																							
Joe Smithston	jsmithston		✓		✓																									
	<p>NOTE: the rest of this page will only display AFTER the user clicks on one of the names found by clicking "Search". If a user clicked "Show all Users", the list of users will display as above, BUT the User Details will display on another page when a Name is clicked (click on Joe Smith to see sample). Clicking "show all users" may return a large list, therefore User Details should display the next page.</p> <p>User Details</p> <p>Attributes of user: Joe Smith</p> <table border="1"> <tr><td>First Name</td><td>Joe</td></tr> <tr><td>Last Name</td><td>Smith</td></tr> <tr><td>Login Name (User ID)</td><td>jsmith</td></tr> <tr><td>Email</td><td>jsmith@cisco.com</td></tr> <tr><td>Phone</td><td>616-453-9987</td></tr> <tr><td>Cell</td><td>616-987-8843</td></tr> <tr><td>Pager</td><td>616-884-9987</td></tr> <tr><td>Fax</td><td>616-732-9998</td></tr> </table> <p>Group Membership:</p> <table border="1"> <tr> <td>✓ SDN Super User</td> <td></td> <td>Business Admin</td> </tr> <tr> <td>Super Admin</td> <td>✓</td> <td>Tech User</td> </tr> <tr> <td>✓ Tech Admin</td> <td></td> <td>Business User</td> </tr> </table> <p>NOTE: this last table is not needed on this page as the information is provided above in the search results, but would be displayed on the details page for a "show all user" search.</p>					First Name	Joe	Last Name	Smith	Login Name (User ID)	jsmith	Email	jsmith@cisco.com	Phone	616-453-9987	Cell	616-987-8843	Pager	616-884-9987	Fax	616-732-9998	✓ SDN Super User		Business Admin	Super Admin	✓	Tech User	✓ Tech Admin		Business User
First Name	Joe																													
Last Name	Smith																													
Login Name (User ID)	jsmith																													
Email	jsmith@cisco.com																													
Phone	616-453-9987																													
Cell	616-987-8843																													
Pager	616-884-9987																													
Fax	616-732-9998																													
✓ SDN Super User		Business Admin																												
Super Admin	✓	Tech User																												
✓ Tech Admin		Business User																												

FIG. 16C.

Home

Logout

Site Help

Contact Us

▼ Network Statistic

▼ User/Group for SDN Administration

► Financial Statistics/Reports

▼ Switch User

MyNetwork

MyAccount

Setup

Customer Care

► Internal

Financial Statistics/Reports

Show me stats for the past:

hours

▼

Display

Number of Messages sent:AAA

Number of active customers:BB

Number of new customers registered:SSS

Number of bytes transferred:CC

Number of invoices generated:XX

Total amount billed:YY

Number of payments made:10

Total amount collected from payments:100,000

Number of customer service calls:1

Number of message exceptions:0

FIG. 16D.

Home	MyNetwork	MyAccount	Setup	Customer Care	Internal
Logout					
Site Help					
Contact Us					
▼ Network Statistic					
▼ User/Group for SDN Administration					
► Financial Statistics/Reports					
▼ Switch User					

Switch User

Switch User

Companies:

Cisco
FedEx

FIG. 16E.

